

MESSAGE FROM THE EXECUTIVE DIRECTOR



Annie Sammut (Guest), Karen Francone (Executive Director) & Allison Martin (Guest)

Dear Friends and Family,

As I reflect on the past year, I am once again filled with love and gratitude for all that we have accomplished together. We made a positive impact on so many people's lives and helped them through some of their most difficult challenges. Whether it be taking the first step in seeking Substance Use Disorder treatment, sending a message to a loved one in custody, attending a spirituality group or Domestic Violence Prevention class, moving into our sober transitional housing, or obtaining basic essentials after being released from custody, we were there to provide support.

We all share in the success of a client who graduates from one of our programs, achieves an educational goal or gains employment. I am proud to see clients out in the community, working, reuniting with their families and living clean, sober and healthy lives. This could not be accomplished without your generous gifts of time, energy and resources.

Thank you for your unwavering dedication and belief in the work that we do. Let's continue to make positive change, one life at a time!

With gratitude,



Karen M. Francone, CADC-II, NCAC I
Executive Director

"My journey out of addiction is a testament to the invaluable services you provide to our community."

- Cassie, Hope House Graduate

AGENCY HIGHLIGHTS



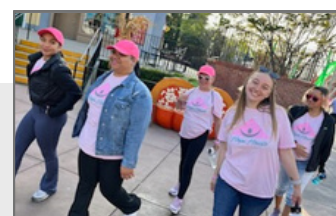
Served as a lifeline to individuals in custody at the San Mateo County jails and their families by developing, coordinating and delivering **135,398** in-custody and post-release services.

- **In-Custody Services & Programming:** Provided a total of 108,327 in-custody services, 16,191 Recreational and Law Library services, jury trial clothing, 6,281 Religious Services (spirituality groups, individual counseling, religious printed materials/diets, marriages), assistance with online visits for families, notary services, Alcoholics Anonymous coordination, Prison Rape Elimination Act reporting, writing materials, 3,000 stamped holiday cards, and Hope Inside and Domestic Violence Prevention groups for 2,114 women and men in custody. In partnership with Prison Fellowship, provided holiday gifts and shoes to 200 children of individuals in custody.
- **Emergency Release Services:** Provided 2,342 release services including bus tokens, Clipper cards, food, clothing, hygiene kits, specialized backpacks, community information and referrals.



Provided **52 individuals**, including 3 who were pregnant, with intensive 24/7 residential Substance Use Disorder (SUD) and co-occurring mental health treatment at the Hope House program and **44 residents** with supportive, affordable transitional housing at our 5 homes.

- **Residential SUD Treatment with 3 Levels of Care:** Provided all basic living needs, evidence-based groups, counseling, case management, court coordination, linkages to narcotic replacement therapies and health services, daily fitness and educational classes (women's health, nutrition, computer skills, parenting), Stanford University classes, art therapy, 12-step coursework, weekly alumni groups, and reunification with children and family. Coordinated attendance at community events such as Making Strides Against Breast Cancer walk (donations made to the American Cancer Society were matched by Sequoia Healthcare District), Philomena Walk of Hope, volunteering at Glide Memorial Church and preparing sandwiches for seniors at Trinity Presbyterian Church. Clients are enrolled for an average of 3 months.
- **Transitional Housing:** Increased success rates and prevented homelessness by providing low-cost housing (30 beds), employment preparation and over 3,500 hours of case management services to individuals re-entering the community from SUD treatment programs, San Mateo County jails, shelters or self-referrals. Residents are typically enrolled for 3 to 36 months.
- **Capital Improvements:** Invested in upgrades at our 7 Hope Houses including a new transitional kitchen, residential flooring, fencing, paint and furniture.

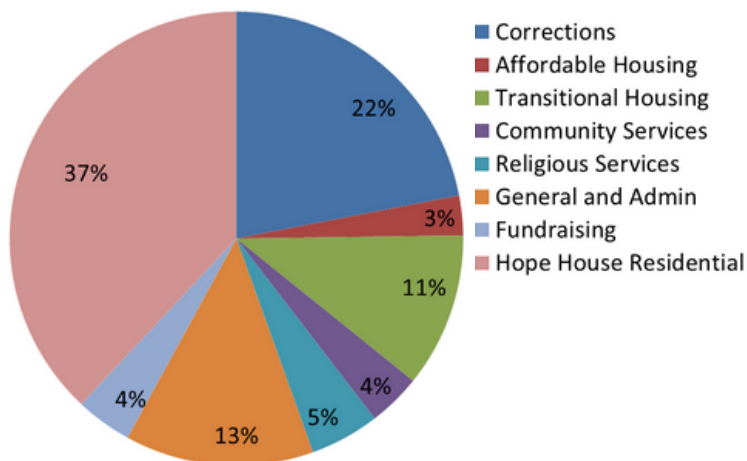




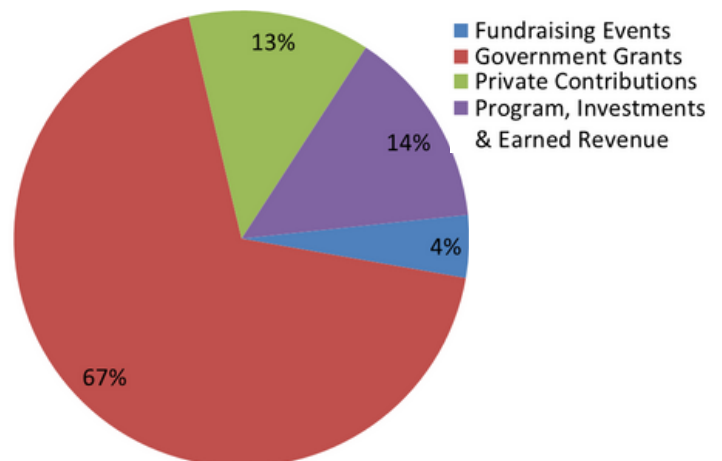
39TH ANNUAL PRAYER LUNCHEON - MAY 1, 2025

Over 180 guests gathered to celebrate the National Day of Prayer and highlight the Service League's impact within the community. This event was dedicated to the memory of Janet Thomas, a Hope House staff member and volunteer of 25 years. Janet dedicated countless hours to the women of Hope House through her support, guidance and love. Steve Wagstaffe, Board President, MC'd the event and Jeremy Seisa, Religious Services Coordinator, gave the opening invocation and grace. Religious Services volunteers Sandra Sweet (New Community Church), Kent Putnam (Zen Center) and Phil Evans (Christian Science Committee for Institutional Work) gave positive messages of faith and shared their experiences working with individuals in custody. Sydney Reynolds, a Hope House alumna, detailed her powerful personal journey of finding recovery at an early age and starting her career at the Hope House to help others achieve sobriety. The Dennis Sammut Ambassador Award was awarded to Pastor Katie Goetz by Cody Sammut and Karen Francone, Executive Director. Pastor Katie has led her congregation at Woodside Road United Methodist Church in Redwood City and its support of the Service League for the past 10 years, helping vulnerable individuals and families access vital basic needs and re-enter society. Thanks to generous donations from our supporters and the Mayer Family Foundation, this event raised funds to benefit the men, women and families who depend on our services.

FY 24-25 FUNCTIONAL EXPENSES



FY 24-25 INCOME SOURCES



"Thank you all for the contributions you give to help others. My girlfriend received the phone call today regarding the Christmas gift for my step son. Thank you for bridging the gap between incarceration and the world." - Individual In Custody, San Mateo County Jail

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